

Our Values

- We will strive for peak efficiency and performance and always seek continuous improvement.
- We will consistently meet or exceed our customer's expectations with customer focused service and quality on-time outcomes.
- We will ensure that we use time and resources responsibly and efficiently.
- We will maintain a culture of employee involvement, open communication, teamwork and cooperation.
- We will operate and communicate with fairness and mutual respect in all internal and external relationships.
- We will be a positive, loyal and considerate 'business citizen' within the wider community.

Our Promise to you

"Robinson Asphalts guarantee to you

If you enter into a work contract with Robinson Asphalts, then our company guarantees that it will at all times in the course of that contract:

- (a) use our best endeavours to properly and fully perform the contract with you within the agreed time frame and the agreed parameters;
- (b) constantly monitor and review the job and maintain open, honest contact with you so that together we can achieve your objectives in the best and most satisfactory manner possible;
- (c) ensure that any concerns that you raise with us regarding the performance of your contract are dealt with in a prompt and efficient manner by company management and/or other company personnel who have the appropriate authority to act;
- (d) fulfil our obligations to you under the Consumer Guarantees Act 1993 and any other legislation governing contracts of the nature entered into between us;
- (e) agree to any reasonable proposals to resolve disputes with you in the very unlikely event that together we are unable to resolve them;

Trusted Contractors in Northland since 1972